



## Anytime support



**To access services:**  
**1-800-272-3626, TTY: 711**  
**[resourcesforliving.com](http://resourcesforliving.com)**  
**Username: PRM**  
**Password: 8002723626**

### Emotional wellbeing support



You can access up to 5 counseling sessions per issue each year. You can also call us 24 hours a day for in-the-moment emotional well-being support.

Counseling sessions are available face to face, online with televideo or by phone. Services are free and confidential. We're always here to help with a wide range of issues including:

- Anxiety
- Relationship support
- Depression
- Stress management
- Work/life balance
- Family issues
- Grief and loss
- Self-esteem and personal development
- Substance misuse and more

### Public Risk Management of Florida

Resources For Living is an employer sponsored program, available at no cost to you and all members of your household. Children living away from home are covered up to age 30.

Services are confidential and available 24 hours a day, 7 days a week.

### Daily life assistance



Competing day-to-day needs can make it tough to know where to start. Call us for personalized guidance. We'll help you find resources for:

- Child care, parenting and adoption
- Care for older adults
- Caregiver support
- School and financial aid research
- Special needs
- Pet care
- Community resources/basic needs
- Home repair and improvement
- Summer programs for kids
- Household services and more

## Legal services



You can get a free 30-minute consultation with a participating attorney for up to three new legal topics related to:

- General
- Divorce
- Family
- Wills and other
- Civil/Criminal law
- document preparation
- Elder law and estate
- Real estate transactions
- planning
- Mediation services

If you opt for services beyond the initial consultation you can get a 25 percent discount. You also have free access to legal documents and forms on your member website.

\*Services must be related to the employee and eligible household members. Work-related issues are not covered. Discount does not include flat legal fees, contingency fees and plan mediator services.

## Online resources



Your member website offers a full range of tools and resources to help with emotional wellbeing, work/life balance and more. You'll find:

- Articles and self-assessments
- Video resources
- Adult care and child care provider search tool
- Live and recorded webinars
- Stress resource center
- Mobile app

## Discount Center

Find deals on brand name products and services including electronics, entertainment, gifts and flowers, travel, fitness, nutrition and more.

## Digital self-paced support

You have access to evidence-based support tools to help manage depression, anxiety, stress, substance misuse and more.

## Financial services



Simply call for a free 30-minute consultation for up to three new financial topics related to:

- Budgeting
- Credit and debt issues
- Retirement or other financial planning
- College funding
- Tax and IRS questions
- Mortgages and refinancing

You can get a 25 percent discount on tax preparation services. You also have access to financial articles, calculators and a financial assessment on your member website.

\*Services must be for financial matters related to the employee and eligible household members.

## Additional services



Chat therapy — Send secure text messages to your counselor, who will respond within one working day up to five days a week. A week of texting counts as one session. You can also schedule to meet online for 30-minute televideo sessions. Each televideo session counts as one visit. Work on the same kinds of issues you'd see a counselor face-to-face to talk about.

Identity theft services — One hour fraud resolution phone consultation or coaching about ID theft prevention and credit restoration. Services include a free emergency kit for victims.



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